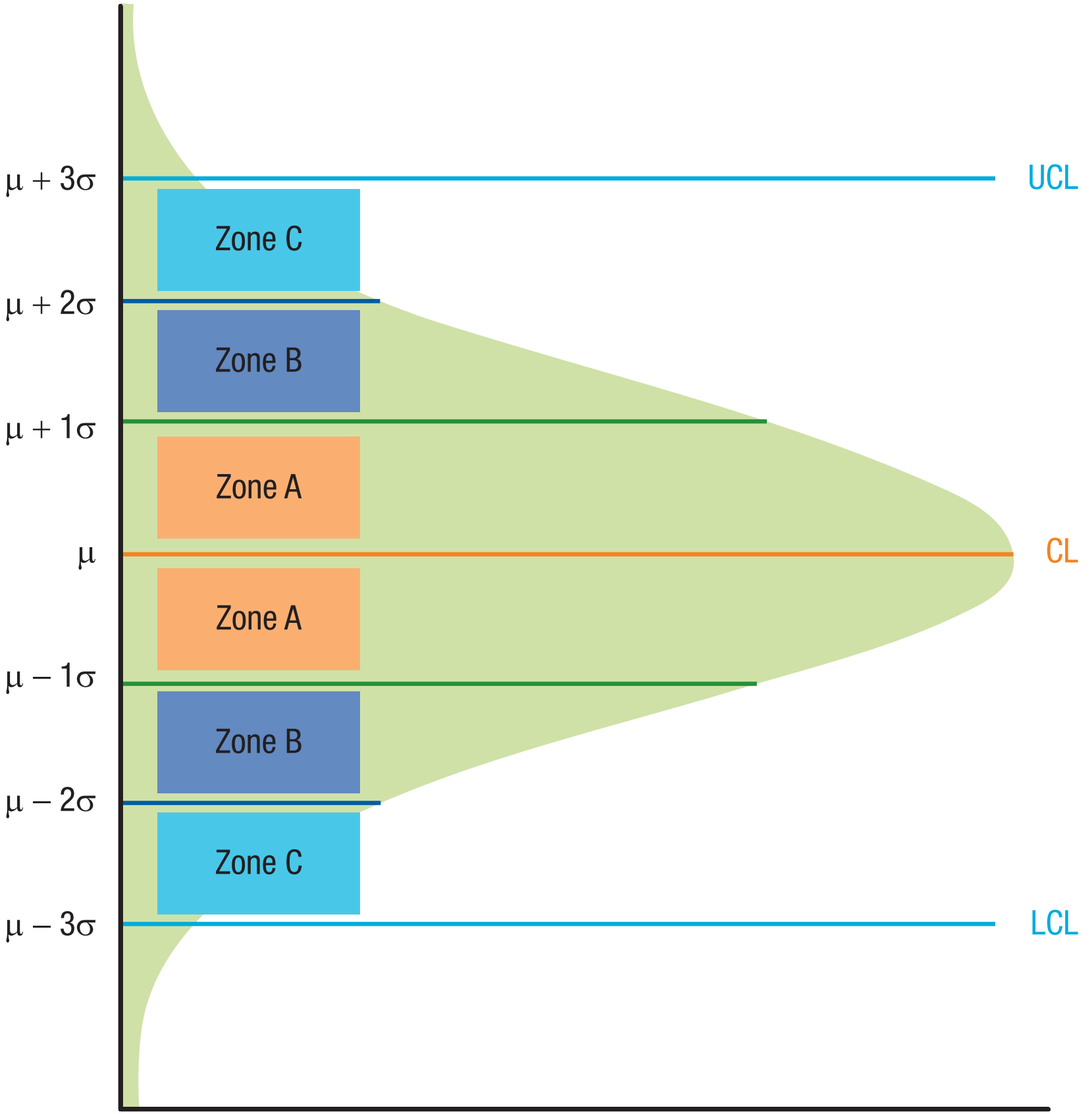FIGURE 6.10: Control Chart Zones